

There are a number of Domestic Violence Officers based on the Public Protection Unit at Accrington Police Station.

The officers covering the Burnley, Nelson and Colne area are,

Julie Monk
Karen Kenworthy
Mark Whittaker

They can be contacted on 01254 353073

For advice, police intervention or support contact any of the above officers who are available Monday to Friday 9am to 5pm. There is an out of hours answerphone message service available.

For emergency or urgent police assistance visit your local police station or telephone 01282 425001.

In emergencies dial 999 and ask for police assistance. When you dial 999 from a landline you do not even have to speak, the police will know where the call has come from and will always investigate why a call has been made.



Planning for your future safety ...

If you are planning to leave home or have to leave in an emergency, consider gathering together the following:

- 1 Important papers, including passports, birth certificates, injunction and/or legal documents
- 2 Benefit books, bank/cheque books and bank statements
- 3 Essential medication/child health records
- 4 Spare keys to property, cars etc
- 5 Address Book, phone number of friends, family, emergency service
- 6 Money for taxis, buses & other essentials
- 7 Bag of essential clothing, including underwear
- 8 Toiletries
- 9 Baby milk / food other essential baby items
- 10 Photos / child's cuddly toy or other sentimental items

It may be possible to leave some of these essential items at a friend or relatives house if you think this would be helpful.

Important Telephone numbers

Burnley Women's Refuge Association (BWRA)	01282 414130
Burnley Women's Aid	01282 422024
Police	01254 353073
Mankind (national helpline, advice for men suffering domestic violence)	0870 794 4124

In an emergency
always phone
999

Design by 'The Graphics Unit', Burnley Borough Council 2003. [1] 01282 425001 [x] 2653.

Are you suffering from
Domestic Violence??
YOU CAN GET HELP



What is the purpose of this leaflet?

- To explain what Domestic Violence is
- To help you recognise it
- To reassure you that there IS help available
- To give you information about the various local services that exist
- To give you local numbers to ring for help

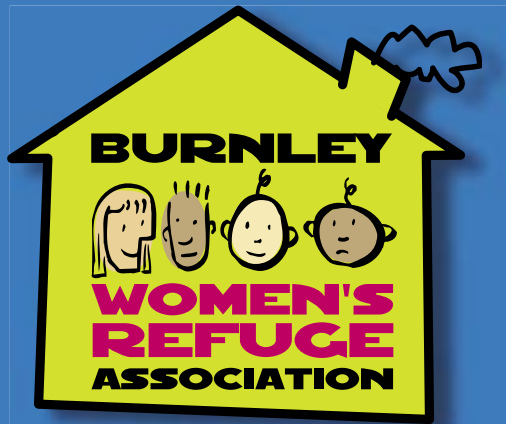
What is Domestic Violence?

The definition is physical, emotional, sexual, financial – it's about control & power over another person.

1 in 4 women will suffer at some time in their lives

Approximately every 3 days a woman dies as a result of domestic violence

Usually domestic violence is aimed at women & children but people in other relationships can suffer too



Burnley Women's Refuge Association (BWRA)

EMPOWERING WOMEN AND CHILDREN IN EAST LANCASHIRE TO LIVE A LIFE FREE FROM VIOLENCE

BWRA is an independent voluntary organisation with charitable status. We provide safe, temporary accommodation and a wide variety of support services to women and children escaping domestic violence in Burnley and surrounding areas.

Families usually stay for 3 to 4 months whilst they explore the future options available to them. The refuge is staffed 24 hours a day and residents benefit from a wide range of specialist services, including:

- **Support Work** an allocated support worker to provide emotional and practical support, weekly key-working, residents' meetings, advocacy etc.
- **Ethnic Minority Women's Services** to overcome language barriers and support different lifestyles and cultures
- **Health Support Services** for additional needs, ie mental health, sexual and reproductive health, dependencies (drugs and alcohol) and self harm.
- **Children's Services** a full range of services, including 1-2-1 sessions, small group work, daily play & youth sessions and other therapeutic work.
- **Floating Support Scheme** helps families with re-housing and to re-settle in the community, providing longer term aftercare services

Burnley Refuge is purpose built with 20 bedrooms divided into 5 suites each with shared kitchen / dining room, bathroom & WC's. One of our suites is designed specifically for larger families and another is fully adapted for people with disabilities. Communal facilities include a large lounge, a separate smoking lounge, a playroom for younger children, a youth room with computers, counselling rooms, meeting / training rooms, a visitors' area (balcony), a large entrance hall, staff flat and offices

The Refuge is built within police guidelines for safety and the security of residents is the fundamental aim of the project. Special security features include a 24 hour digitally recorded CCTV, night time security alarm system, entrance via staff operated security door only and the 24 hour staffing system.

Families are referred to the refuge by appropriate agencies, including the Police, Health Visitors, Social Services, Housing, Domestic Violence Helplines, WAVE, Burnley Women's Aid. Women may ring direct on Bly 414130, however, we cannot accept self-referrals without first confirming genuine need by talking to other agencies they are involved with.

If you wish to contact BWRA, please write to Refuge Manager, PO Box 9, BURNLEY, Lancs or ring 414130 or e:mail manager@bwra.org.uk.

BURNLEY WOMEN'S AID

01282 422024

MONDAY TO FRIDAY 9.15am – 5.00pm

Burnley Women's Aid is not a refuge. We are a crisis reactive intervention service and support centre offering immediate safe practical assistance, outreach support and aftercare. We offer women someone to talk to in confidence who will understand the impact of domestic violence or emotional abuse on them and their children and listen without being judgemental or influencing their decisions. We believe the woman's definition of her children's abuse and provide information so they make informed choices regarding their own future or that of their children. Our services are free.

Some of the Domestic Violence Intervention Services we provide

- An efficient information and crisis reactive support service for women and their children who do not wish to leave their own homes
- Same day referral to solicitors specialising in family law
- Referral to Domestic Violence Officers at the Public Protection Unit and community police officers locally and in relevant areas
- Practical support, such as accompanying a woman to appointments in liaison with the Witness Service, CCTV and the Community Radio Team
- Bi-lingual worker
- Assistance with immigration matters
- Issue of quick response lifelines, mobile phones, personal alarms and security lock packages
- We prepare affidavits to assist women to obtain injunctions who are unable to afford or gain access to Legal Aid
- Free Counselling service with four fully qualified counsellors. (placement counsellors also available)
- Large playroom for children's use, whilst mothers attend housing, court appointments etc
- We are part of the national Women's Aid Federation of England database for refuge provision
- We do not discriminate on age, ethnic heritage, race, culture, physical ability, mental ability, H.I.V status, sexuality, disability or financial or marital status.

Charity No 1068059

